

General Information – Access points for Municipal Services and FAQs

Dear Citizens, you may avail Municipal Services from the following avenues:

CITIZEN SERVICES

- a) Online website: CDMA portal (or) respective ULB
Portal If CDMA portal: -
>>Go to web browser
>>Search: <http://cdma.ap.gov.in/>
>>ONLINE SERVICES (on the dropdown tab on top) – all services may be availed
by citizens
- b) Citizen Service Centers (Puraseva Centers) (physical office spaces created in every ULB exclusively for providing municipal services, payments & grievance redressal)
- c) Mee-seva Centers within the Municipal Limits

TAX PAYMENTS

- a) Online website: CDMA portal (or) respective ULB
portal If CDMA portal: -
>>Go to web browser
>>Search: <http://cdma.ap.gov.in/>
>>ONLINE PAYMENTS (on the dropdown tab on top)
- b) Puraseva Mobile application
- c) Citizen Service Centers (physical office spaces created in every ULB exclusively for providing municipal services, payments & grievance redressal)
- d) E-Seva Centers within the Municipal limits
- e) AP Online

PUBLIC GRIEVANCE REDRESSAL

- a) Online website: CDMA portal – (or) respective ULB portal
>>Go to web browser
>>Search: <http://cdma.ap.gov.in/>
>>ONLINE SERVICES (on the dropdown tab on top)
>> Grievance
- b) Puraseva Mobile application
- c) Citizen Service Centers (physical office spaces created in every ULB exclusively for providing municipal services, payments & grievance redressal)

General Information – List of Services Delivered

Dear Citizens, the following Municipal Services are made available online for your convenience:
<http://cdma.ap.gov.in/>>> **Online services**(dropdown tab)

1. Grievance

The screenshot shows the website interface for the Commissioner & Director of Municipal Administration, Government of Andhra Pradesh. The 'ONLINE SERVICES' dropdown menu is open, highlighting the 'Grievance' option. Other options in the menu include Property Tax, Land Tax (VLT), Water Charges, Common Application for Water & Sewerage, Trade Licenses, Advertisement Tax, Online Building/Layout Permission, Birth & Death Registrations, Marriage Registrations, and Tree felling permission. The 'Grievance' dropdown further opens to show 'Register Your Grievance' and 'Track Your Grievance' options. The 'Track Your Grievance' option lists several municipalities: Anantapur (M Corp.), Bhimavaram (M), Chilakaluripet (M), Chittoor (M Corp.), Dharmavaram (M), Eluru (M Corp.), Gudivada (M), and Guntakal (M). The website also features sections for ONLINE PAYMENTS, LINKS, DASHBOARDS, CONTACTS, CITIZEN LOGIN, and FAQs. Other visible sections include GENERAL INFORMATION, PROPERTY TAX CALCULATOR, SLAS, SYSTEM LOGIN, TOURISM, GRANTS, TENDERS, HR INFORMATION, DOWNLOADS, MUNICIPAL ELECTION, AT A GLANCE, and SAPANDANA.

- a. Register your Grievance
- b. Track your Grievance

2. Property Tax

- a. Know your Dues
- b. File your self-assessment (not yet assessed)
- c. File your addition/alteration (including conversion from VLT to HT)
- d. File your Revision Petition
- e. File your General Revision Petition
- f. File your Mutation (Transfer of Ownership)
- g. File your Vacancy Remission
- h. File your Demolition (HT to VLT)
- i. File your Tax Exemption
- j. Download your Proceedings/Spl Notice/Demand Bill etc.
- k. Know your Application Status

3. Land Tax

- a. Know your Dues
- b. File your self-assessment (not yet assessed)

- c. File your addition/alteration
 - d. File your Revision Petition
 - e. File your General Revision Petition
 - f. File your Mutation (Transfer of Ownership)
 - g. File your Vacancy Remission
 - h. File your Tax Exemption
 - i. Download your Proceedings/Spl Notice/Demand Bill etc.
4. Water Charge
- a. Know your Dues
 - b. File your New Connection
 - c. File your Additional Connection
 - d. File your Change of Use
 - e. File your Closure of Connection
 - f. File your Reconnection
 - g. Know your Application Status
5. Trade License
- a. File your New Trade License
 - b. Renewal of Trade License
 - c. Closure of Trade License
 - d. Download Provisional/Renewal/Final Certificate
 - e. Know your Application Status
6. Advertisement Tax
- a. File your New Application
 - b. Know your Application Status
7. Building Permission
8. Birth & Death Registration
9. Marriage Registration
- a. File your New Registration
 - b. Reissue Marriage Registration

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Frequently Asked Questions

1) How to know my Property Tax dues?

Yes. You can assess the Property Tax dues on your own.

Option 1: Online website

<http://cdma.ap.gov.in/en/knowyourdues>

Option 2:

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>>Property Tax (bring cursor on top of Property Tax tab)>> List of options appears to the right

>>Click on "Know your dues "

2) How to pay my Property Tax dues?

After checking your dues as mentioned in FAQ 1, you may pay directly as well or opt from the following options.

Option 1: Online website

<http://cdma.ap.gov.in/en/onlineservice>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE PAYMENTS (click on the dropdown tab on top)

Option 3: Payment via Puraseva Mobile Application

>>Go to Google Play store

>>Download "Puraseva" application

>>Install & login

>>Make payment

Option 4: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for payment of taxes or charges.

3) I have constructed a new House? How to get Property Tax levied on my New House?

Option 1: Online website

<http://cdma.ap.gov.in/en/assessment>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>>Property Tax (bring curser on the Property Tax tab) >> List of options appears to the right

>>Click on "File your self-assessment (not yet assessed)"

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for availing this Service.

Documents Required

1. Building Permission Copy (if any)
2. Attested Copies Of Property Documents
3. Photo Of Assessment *
4. Copy Of Death Certificate/ Succession Certificate/ Legal Heir Certificate if any
5. Patta Certificate issued by MRO if any
6. Will Deed (or) Decree if any
7. Un-registered Document
8. Photo of Property With Holder of the premises (In case of un-registered document)

4) I have purchased a Vacant land. How to get Vacant Land Tax levied on my Vacant Land?

Option 1: Online website

<http://cdma.ap.gov.in/en/assessment>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>>Land Tax (bring curser on top of Land Tax tab) >> List of options appears to the right

>>Click on "File your self-assessment (not yet assessed)"

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for availing this Service.

Documents Required

1. Photo of Property /Land
2. Attested copies of Property documents
 - a. Patta certificate
 - b. MRO Proceedings
 - c. Will deed
 - d. Decree document
 - e. Registered document
3. Two non-judicial stamp papers of Rs.10/- each
4. Copy of death certificate/succession certificate/legal heir certificate
5. Any other document

5) I have purchased a House/Land/Flat. How to change my name in Property Tax records? (Title Transfer)

Option 1: Online website

<http://cdma.ap.gov.in/en/transferownership>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>>Property Tax (bring cursor on top of Property Tax tab) >> List of options appears to the right.

>>Click on "File your Mutation (Transfer of Ownership)"

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for availing this Service

Documents Required

1. Address proof of parties
2. Affidavit from seller & buyer
3. Registered title deed
4. Any other document

6) My Property Tax is high at side. How to get my Property Tax reduced? (Revision Petition/General Revision Petition)

Option 1: Online website

<http://cdma.ap.gov.in/en/revisionpetition>

[Revision Petition shall be applied **before** 15 days for Corporations and 30 days for Municipalities/Nagar Panchayats from the date of Assessment]

<http://cdma.ap.gov.in/en/generalrevision>

[General Revision Petition shall be applied **after** 15 days for Corporations and 30 days for Municipalities/Nagar Panchayats from the date of Assessment]

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>>Property Tax (bring curser on top of Property Tax tab) >> List of options appears to the right.

>>Click on “” File your Revision Petition” or “File your General-Revision petition”

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for availing this Service

Documents Required

1. Photo of Property/Land
2. Building permission copy
3. Attested copies of Property Documents
 - a. Patta certificate
 - b. MRO proceedings
 - c. Will deed
 - d. Decree document
 - e. Registered document
4. Two non-judicial stamp papers of Rs.10 each
5. Copy of death certificate/succession certificate/legal heir certificate
6. Any other document

7) I have constructed additional floor to my existing building. How to get Property Tax levied on the same?

Option 1: Online website

<http://cdma.ap.gov.in/en/alteration>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>>Property Tax (bring curser on top of Property Tax tab) >> List of options appears to the right.

>>Click on “” File your Addition/Alteration (Including conversion from VLT to HT)”

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for availing this Service

Documents Required

1. Photo of Property/Land
2. Building permission copy
3. Attested copies of Property Documents
 - a. Patta certificate
 - b. MRO proceedings
 - c. Will deed
 - d. Decree document
 - e. Registered document
4. Two non-judicial stamp papers of Rs.10 each
5. Copy of death certificate/succession certificate/legal heir certificate
6. Any other document

8) My House is vacant for the last several years. Is there any exemption for the same? (Vacancy Remission)

Option 1: Online website

<http://cdma.ap.gov.in/en/vacancyremission>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>>Land Tax (bring curser on top of Land Tax tab) >> List of options appears to the right.

>>Click on "" File your Vacancy Remission)"

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for availing this Service.

Documents Required

1. Photo of Property/Land
2. Attested copies of Property Documents
 - a. Patta certificate
 - b. MRO proceedings
 - c. Will deed
 - d. Decree document
 - e. Registered document
3. Two non-judicial stamp papers of Rs.10 each
4. Copy of death certificate/succession certificate/legal heir certificate
5. Any other document

9) My House is demolished to take up a new construction.

Yes. You need to inform the ULB (Municipal Corporation/ Municipality/ Nagar Panchayat) about the demolition for converting the Property Tax to Property Tax on Land or you can convert it from the following links.

Option 1: Online website

<http://cdma.ap.gov.in/en/demolitionpage>

Option 2: Online website

- >>Go to web browser
- >>Search: <http://cdma.ap.gov.in/>
- >>ONLINE SERVICES (on the dropdown tab on top)
- >>Property Tax (bring curser on top of Property Tax tab) >> List of options appears to the right.
- >>Click on “” File your Demolition (Convert HT to VLT)”

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for availing this Service

10) How to get Tax exemption in respect of my Property?

Tax will Exemption is applicable for selected citizens/ organizations (Educational Institutions, Charitable institutions, Ex-serviceman/In-service man, retired pensioner's association, NGO Homes/Teachers Association Buildings) only. You can do this from one of the following options:

Option 1: Online website

<http://cdma.ap.gov.in/en/taxexemption>

Option 2: Online website

- >>Go to web browser
- >>Search: <http://cdma.ap.gov.in/>
- >>ONLINE SERVICES (on the dropdown tab on top)
- >>Property Tax (bring curser on top of Property Tax tab) >> List of options appears to the right.
- >>Click on “” File your Tax Exemption”

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB and fill in the application form for availing this Service. No additional documents need to be submitted. However, information on “floor-wise details and part wise to be divided are to be submitted in the format below:

Floor No	Classification of Building	Nature of Usage (Residential/ Non-residential)	In case of NR, detailed usage	Firm Name	Occupancy (Owner/ Tenant)	Occupant Name	Construct on date

Documents Required for applying for Tax Exemption:

1. In case of recognized Educational Institutions:
 - a. Copy of Educational Institute recognition order

- b. Copy of State Gazette/district Gazette, in which the Trust or Organization is notified as Charitable Institution by the Commissioner of Endowments.
 - c. Copy of registered Trust Deed under Registration Act, 1908
 - d. Copies of Minutes of the Meeting of the Trust/Organization for the last 3 years.
 - e. Copies of Annual reports/Audit Reports/Annual Accounts of the organizations for the last 3 years
2. In case of Ex-serviceman/In-service man:
 - a. Proof of identity
 - b. Photo of the applicant
3. In case of retired pensioner's association
 - a. Copy of Association recognition order of the Government
 - b. Copy of resolution for making a request for exception of property which is passed in the Association
4. In case of NGO Homes/Teachers Association Buildings
 - a. Copy of Association recognition order of the Government
 - b. Copy of resolution for making a request for exception of property which is passed in the Association

11) How to get Demand extract for my Property?

Demand Extract is also referred to as your current dues. You may refer the same from Know your dues. Please refer FAQ 2.

12) How to get Valuation Certificate for my Property?

You may approach any Citizen Service Centre in your ULB for availing this Service

Documents Required:

1. Photo of the Owner
2. Building Front Elevation photo

13) My father has divided the property among his sons. How to change the names in Municipal records? (Sub-division)

You may approach any Citizen Service Centre in your ULB for availing this Service

14) How to get Water Tap Connection to my house?

Option 1: Online website

<http://cdma.ap.gov.in/en/fileyournewwtconnection>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>> Water Charges (bring curser on top of Water Charges tab) >> List of options appears to the right.

>>Click on "" File your New Connection"

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB and submit the Application form for availing this Service

Additional documents to be submitted:

1. Property Tax receipt
2. Distribution line location map
3. White ration card (in case of BPL)
4. Rs.20/- non-judicial stamp paper
5. Any other document

15) Can I get additional Water Tap connection to my house?

Yes. You can get additional Water Tap connection to your house.

Option 1: Online website

<http://cdma.ap.gov.in/en/fileyouraddiwtconnection>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>> Water Charges (bring curser on top of Water Charges tab) >> List of options appears to the right.

>>Click on "" File your Additional Connection"

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB and submit the Application form for availing this Service

Additional documents to be submitted:

6. Property Tax receipt
7. Distribution line location map
8. White ration card (in case of BPL)
9. Rs.20/- non-judicial stamp paper
10. Any other document

16) How to change my water tap connection from residential to non-residential and vice-versa?

Option 1: Online website

<http://cdma.ap.gov.in/en/changeofusagewtcon>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>> Water Charges (bring curser on top of Water Charges tab) >> List of options appears to the right.

>>Click on "" File your Change of Use"

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for availing this Service

17) How to close my water tap connection?**Option 1: Online website**

<http://cdma.ap.gov.in/en/closureofwtcon>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>> Water Charges (bring curser on top of Water Charges tab) >> List of options appears to the right.

>>Click on "" File your Closure of Connection"

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for availing this Service

18) How to know my water tap dues?**Option 1: Online website**

<http://cdma.ap.gov.in/en/onlineservice>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>> Water Charges (bring curser on top of Water Charges tab) >> List of options appears to the right.

>>Click on "Know your Dues"

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for availing this Service

19) How to make payment of my water tap dues?

After checking your dues as mentioned in FAQ 18, you may pay directly as well or opt from the following options.

Option 1: Online website

<http://cdma.ap.gov.in/en/onlineservice>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE PAYMENTS (click on the dropdown tab on top)

Option 3: Payment via Puraseva Mobile Application

>>Go to Google Play store

>>Download “Puraseva” application

>>Install & login

>>Make payment

Option 4: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for payment of taxes or charges.

20) I have started a new business. How to obtain Trade License to my new Business?

Option 1: Online website

<http://cdma.ap.gov.in/en/newtradelicenseapplication>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>> Trade Licenses (bring curser on top of Trade Licenses tab) >> List of options appears to the right.

>>Click on “File your New Trade License”

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for availing this Service

Additional Documents Required:

1. Self-Assessment form
2. Rental deed/lease deed/sale deed
3. Passport size photos *2

21) I have to renew my trade license. What is the procedure to obtain renewal of license?

Option 1: Online website

<http://cdma.ap.gov.in/en/renewaltradelicense>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>> Trade Licenses (bring cursor on top of Trade Licenses tab) >> List of options appears to the right.

>>Click on “Renewal of Trade License”

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for availing this Service

Additional Documents required:

1. Property tax receipt up-to-date paid
2. Previous year trade license fee payment receipt

22) How to know my trade license dues?

Option 1: Online website

<http://cdma.ap.gov.in/en/onlineservice>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE PAYMENTS (click on the dropdown tab on top)

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for payment of taxes or charges.

23) How to make payment of my trade license (New/Renewal)?

Option 1: Online website

<http://cdma.ap.gov.in/en/onlineservice>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE PAYMENTS (click on the dropdown tab on top)

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for payment of taxes or charges.

24) How to get the title change in respect of my Trade?

You may approach any Citizen Service Centre in your ULB and fill in the application form for title change in respect of your Trade.

25) I am closing my business. How to close the Trade License?

Option 1: Online website

<http://cdma.ap.gov.in/en/renewaltradelicense>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>> Trade Licenses (bring cursor on top of Trade Licenses tab) >> List of options appears to the right.

>>Click on “Closure of Trade License”

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB and submit an application form for availing this Service

26) I intend to construct a new house in my plot. How to obtain Building Permission?

Directorate of Town & Country Planning department oversees Building construction & permission related activities. An exclusive Building Permission Portal to facilitate online application and permissions.

Option 1: Online website

<http://apdpms.ap.gov.in/>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>>Click on Building Permission

Option 3: Payment via Puraseva Mobile Application

>>Go to Google Play store

>>Download “Puraseva” application

>>Install & login

>>Make payment

27) I have completed my house as per the plan issued by the Municipality. How to get Occupancy Certificate?

Directorate of Town & Country Planning department oversees Building construction & permission related activities. An exclusive Building Permission Portal to facilitate online application and permissions.

Option 1: Online website

<http://apdpms.ap.gov.in/>

28) What is the Time Frame for Reporting and Registration of Birth / Death?

- A. Birth / Death** Event should be reported to the concerned B&D registrar, where the event has occurred within 21 days of occurrence. Events can also be reported to the B&D registrar after 21 days of occurrence, which will be registered as per the guidelines laid down under section 13 of RBD act, 1969.

Note: Events will be registered only after obtaining satisfaction on occurrence of the event in the Jurisdiction of the concerned B&D Registrar.

29) Who should report the Birth / Death and to Whom?

- A.** In case of Institutional events, the Hospital Authorities should report the birth / death to the B&D Registrar of the Jurisdiction within 21 days of occurrence of the event.

If the event is domiciliary (Birth or Death occurred in the House), the head of the family or the nearest relative who were available at the time of occurrence of the incident should report the event to the B&D Registrar of the Jurisdiction within 21 days of occurrence of the event.

If the event is a Medico Legal Cases, The Station House Officer, where the case was registered should report the event to the B&D registrar, where the incident / event took place duly filling the Form – 2 along with FIR and PMR (only to ascertain the cause of death).

30) How to obtain a Birth / Death Certificate?

- A.** You need to approach the ULB / CSC and to submit an application for availing the service.

Note: Birth / Death certificate will be issued based on the registered entry found valid to the search criteria based on the application submitted.

31) How to include Child Name in to the Birth register?

- A. Child Name can be included into the Birth register even after registration of Birth as per the provisions laid down under Section 14 of RBD act, 1969 for free of cost within one year of Date of Registration. Child name can also be included in to the Birth Register up to 15 years from date of registration with nominal fee. You need to approach the Municipal Office, where the Child's birth has been registered and to submit an application along with the declaration in the prescribed proforma to the authorities.

Documents Required:

Within a Year: Application form duly filled by the Parents / Guardian, Self-Attested Identity proofs of the Parents / Guardian and Declaration signed by both the parents.

After one (1) Year – Up to 15 Years: Application form duly filled in by the Parents / Guardian, Self-Attested Identity proofs of the Parents / Guardian, Declaration signed by both the parents, Valid Documents such as Ration card, Residence proof, School Bonafied Certificate, Notarized Affidavit, etc. along with the Nominal fee to be paid at the Municipal Office.

Note: Child Name once included in to the birth register, will not be corrected / modified at any extent.

32) How to get the corrections effected to the registered event (Birth / Death)?

- A. You need to approach the Municipal Office, where the Birth / Death has been registered and to submit an application to the registrar duly mentioning the facts of the case in the prescribed proforma along with the documentary evidences stated below.

1. Identity Proofs of the Parents, Child (In case of Birth).
2. Declaration of the Parents / Guardian / Child (In case of Birth).
3. Notarized Affidavit made on Rs. 10 Non – Judicial Stamp Paper (Birth & Death).
4. Declaration to be signed by two credible persons / Gazetted officers who are having knowledge regarding the facts of the case. (Birth & Death).
5. Declaration of the Spouse / Children / Nearest Relative (In case of Death).
6. All the other Documentary evidences that are available in support to the claim.
7. The Birth / Death Certificate which was issue earlier should be returned to the B&D registrar for filing.

Note: Correction / Modifications to the Birth and Death entries will be effected only after attaining satisfaction by the registrar over the facts submitted by the applicant.

33) What if the Birth / Death event is not registered?

- A. If Birth / Death of an event is found not registered, one can approach the B&D Registrar of the concerned Municipal office where the event has occurred, to obtain a non – availability certificate regarding the birth / death of the individual and to proceed according to the provisions laid down under section 13 of the RBD act, 1969.

34) How to Register the Birth of a Child that was occurred outside the country?

- A. Section 20 of RBD act, 1969 provides a way to register the Birth of a Child that was occurred outside this nation. If the Parents wish to settle down in India, they can approach the B&D registrar of concerned area, where they wish to settle down in a usual residence within 60 days of their visit to India and to make a request at the concerned municipal office to proceed for registration. If it crosses 60 days, provision under section 13(1), (2) will be attracted.

Note: Death of an Indian Citizen, occurred outside the country will not be registered inside the country.

35) How to Obtain the Birth Certificate of a child who was adopted?

- A. In case of Institutional Adoption, and if the Birth event of the child has been registered, upon production of court order to the B&D Registrar, of where the Child's event has been registered, necessary corrections will be made to the record and a fresh certificate will be issued. If the Birth event of the child was not registered, provisions under section 13 will be attracted.

In case of Non – Institutional adoption, if the Birth of the Child has been registered, Both the Biological Parents / Guardians and the Adoptive Parents should visit the office of the concerned B&D Registrar, where the Birth of the child has been registered, to submit necessary documents, viz. Registered Adoption deed, Declaration of both the parents (Biological and Adoptive) and to make a request regarding the same for obtaining fresh copy of Birth Certificate. If the Birth event of the child was not registered, provisions under section 13 will be attracted.

Note: In generating the Birth certificate of a child who was taken on adoption either from institution or between relatives, friends / acquaintances, the term adopted child or the place of institution (Where the child has been adopted) will never be displayed on the Birth Certificate.

36) How to register the Marriage event?

Option 1: Online website

<http://cdma.ap.gov.in/en/marriageregistration>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>>Marriage Registrations (bring curser on top of Marriage Registrations tab) >> List of options appears to the right.

>>Click on "File your New Registration"

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB and submit an application in prescribed format for availing this Service

37) How to obtain Marriage Registration Certificate?

You may avail this service online from CDMA WEBSITE or your ULB website and download the Marriage Registration Certificate provided it is already Registered with the ULB.

Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>> Marriage Registrations (bring curser on top of Marriage Registrations tab) >> List of options appears to the right.

>>Click on "Reissue Marriage Registration"

<http://cdma.ap.gov.in/en/reissuemarriage>

38)I have lost Marriage Registration Certificate. What is the procedure for re-issue?

You may avail this service online from CDMA WEBSITE or your ULB website and download the Marriage Registration Certificate.

Option 1: Online website

<http://cdma.ap.gov.in/en/reissuemarriage>

Option 2: Online website

>>Go to web browser

>>Search: <http://cdma.ap.gov.in/>

>>ONLINE SERVICES (on the dropdown tab on top)

>> Marriage Registrations (bring curser on top of Marriage Registrations tab) >> List of options appears to the right.

>>Click on "Reissue Marriage Registration"

Option 3: Citizen Service Centre

You may approach any Citizen Service Centre in your ULB for availing this Service

39)How to obtain Sanitary Certificate for my School?

You may approach any Citizen Service Centre in your ULB for availing this Service

List of documents required:

- a) Attested copy of Property Documents (own)
- b) Attested copy of Lease Agreement (in case lease/rent)